

2054
B.E. (Computer Science and Engineering)
Second Semester
HSMC-X01: Professional Communication
(Common with CSE, EEE, IT & ECE)

Time allowed: 3 Hours

Max. Marks: 50

NOTE: Attempt five questions in all, including Question No. 1 which is compulsory and selecting two questions from each Unit. All questions carry equal marks.

x-x-x

1. Attempt the following:-

- a) Name any two types of reports.
- b) What is "Grape Vine" as related to communication?
- c) Draw two communication Networks of your choice.
- d) Illustrate Diagonal Communication in an organization through a diagram.
- e) In the following sentence fill in the blanks using articles a / an only:
" This component has.....circuit andillumination source."
- f) Change voice to passive :
" The army has repaired the bridge"
- g) What is a Homograph? Make sentences to illustrate.
- h) What two qualities are needed to be successful in an interview?
- i) What is meant by "Breaking the Ice".
- j) Change the tense of the sentence to past continuous
" I will be eating my food".

UNIT - I

2. What are the 7 C's of Communication? Discuss in detail.
3. The Prime Minister of India has asked you to send him a note on the following four points :
 - a) Generating employment in the country
 - b) Development of Rural Areas
 - c) Managing river waters so that there are no floods
 - d) Reducing corruption and red tape

Write a paragraph in 500 words and suggest unique ideas for the above.

Each point must be discussed as a sub-paragraph

4. What are the barriers to Communication? Discuss in detail ?

UNIT - II

5. What is Culture? What is meant by Cross-Culture Communication? What are the issues related to Cross-Culture Communication?

(2)

6. You are the Police Commissioner of your city. Write a letter in 500 words to the Home minister of your state and request for funds to spruce up the security and vigilance in the city.

Highlight the area which need immediate attention like :

- a) Night patrolling. Discuss your plan.
- b) New electronic gadgets that will be required. Justify requirement.
- c) Requirement of PCR vans and two wheelers
- d) Training of police personnel. What type of training you need. Give details.
- e) Need for more staff
- f) Monitoring the high stress level of police personnel and taking steps to counsel the personnel so that they can work better

Also discuss two other points on which you feel funds are required. Make a table and show category wise requirement of funds.

7. Write short notes on the following:-

- a) Non-Verbal Communication
- b) How to give a good presentation

x-x-x