2021
M.E. (Computer Science and Engineering)
Third Semester
Elective - VI
CS-8306: Business Process Re-Engineering

Time allowed: 3 Hours

Max. Marks: 50

NOTE: Attempt _five_ questions in all, including Question No. 1 which is compulsory and selecting two questions from each Unit.

x-x-x

I. Attempt the following:-

   a) How are Process Objectives developed? Illustrate using examples.

   b) Why are Process Prototypes required in Business Process Re-Engineering?

   c) Why is change management required? Justify your answer using examples.

   d) Compare the role of Business Process Re-Engineering leader and the Process Owner in Reengineering structure.

   e) What is the effect of improper monitoring on Business Process Re-Engineering?(5x2)

UNIT – I

II. a) How Process Protypes are designed and evaluated? Illustrate using real life examples.

   b) How the existing processes are measured. Explain using examples.   (2x5)

III. a) Define Business Process Reengineering. Use Examples for illustration.

   b) How Reengineering Teams for Business Process Re-Engineering are structured? Illustrate using real life scenarios.   (2x5)

IV. How Information Technology can be utilized in implementation of Business Process Reengineering? Explain using a real-life case study.   (10)

UNIT – II

V. a) How is culture related to change? Justify your answer using real-life examples.

   b) Why is there resistance to change? Discuss using examples.   (2x5)

VI. Explain the Process of Change using suitable real-life examples.   (10)

VII. Compare the impact of various types of common mistakes in Business Process Reengineering using real-life case scenarios.   (10)

x-x-x