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Exam.Code:0907  
Sub. Code: 6349

1078

**B.E. (Bio-Technology) Third Semester  
IBM-301: Organization Behaviour  
(Common to all)**

Time allowed: 3 Hours

Max. Marks: 50

**NOTE:** Attempt five questions in all, including Question No. 1 which is compulsory and selecting two questions from each Unit.

x-x-x

I. Attempt the following:-

- a) Define and discuss Emotional Quotient.
- b) What is perception? How does this influence individual decision making
- c) What is motivation and morale
- d) Explain centralization and decentralization as related to organizations
- e) What is behaviour modification? (5x2)

**UNIT - I**

- II. What is meant by job satisfaction? How do you measure job satisfaction level? What factors affect job satisfaction? (10)
- III. What is personality? What factors shape the personality and what personality traits are necessary for success in organizations? (10)
- IV. What are the different leadership theories? Which theory is most applicable today in view of global workforce with different nationalities? (10)

**UNIT - II**

- V. Discuss various organization structures? What factors influence the organization structure? (10)
- VI. What is meant by Organization Development (OD)? What are change agents? What are the approaches to managing change in organizations? (10)
- VII. What are the causes of Intra-group conflict, inter-group conflict and interpersonal conflict in organizations? How can you handle these conflicts? (10)

x-x-x