

Exam.Code:1001

Sub. Code: 7641

1128

M.E. (Computer Science and Engineering)

Third Semester

Elective - VI

CS-8306: Business Process Re-Engineering

Time allowed: 3 Hours

Max. Marks: 50

*NOTE: Attempt five questions in all, including Question No. 1 which is compulsory and selecting two questions from each Unit.*

x-x-x

I. Attempt the following:-

- a) Discuss the relationship between Resilience and Change,
- b) Analyze the role of Information Technology in Business Process Re-Engineering.
- c) Discuss the role of Process Owner in Business Process Re-Engineering.
- d) Analyze the effect of Improper Monitoring on Business Process Re-Engineering.
- e) How does the common mistake "Wastage of time" affect Business Process Re-Engineering? (5x2)

UNIT - I

- II. a) Discuss the design and evaluation of Process Prototypes during implementation of Business Process Reengineering using a case study.
- b) How the Processes required to be reengineered are identified? Discuss using examples. (5,5)
- III. a) How does the design of Process Prototypes take place? How are these evaluated?
- b) Analyze the role of Information Technology in implementation of Business Process Reengineering using real life case scenarios. (5,5)
- IV. a) Compare the role's of Reengineering Teams and other employees involved during Business Process Reengineering using examples.
- b) Analyze the role of Business Process Re-Engineering Leader in the re-engineering structure using real life scenarios. (5,5)

UNIT - II

- V. a) How does Nature of Change affect Business Process Reengineering? Discuss using examples?
- b) Analyze the role of change in Business Process Reengineering using real life scenario. (5,5)

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(2)

- VI. a) Explain the relationship between Culture and Change in Business Process Reengineering process using suitable examples.
- b) Discuss the statement that Reengineering too many Processes leads to failure during Business Process Re-Engineering and its resolution using real life scenario. (5,5)
- VII. a) Discuss how inadequate training of Process Owner and team members affect Business Process Re-Engineering using suitable examples.
- b) Demonstrate the effect of Discontinuance after Achievement on Business Process Reengineering process using suitable examples. (5,5)

x-x-x